

## **About HINSW**

At The Hospitality Institute of NSW we Aim HIGH in delivering quality education...... that inspires excellence.

The Hospitality Institute of NSW was created to bring Hospitality learning excellence and nationally recognised qualifications to Sydney's North West. If you want to empower your hospitality career, then you owe it to yourself to look over our course offerings and facilities.

At the Hospitality Institute of NSW we aim to inspire with our innovative learning approach and dynamic course offerings. Upon graduation we aim to deliver outstanding career opportunities to help you reach your goals, no matter how far and wide they may seem. The Hospitality Institute of NSW encourages students of all levels to learn as part of a thriving community and develop the skills they need to advance in their careers. We are 100% committed to delivering a first class learning experience which is evidenced in our state-of-the-art facilities and expert team of trainers.

The future of leading edge training starts now, and it's on your doorstep.





If you are looking for work in any establishment that sells or serves alcohol in NSW, it is a government requirement for you to have completed a Liquor and Gaming NSW approved RSA training course.

Legislation requires refresher training every five years.

This course is required for people working in an environment where alcohol is sold or served, including:

- ➤ Bar staff
- ➤ Bottle shop attendants
- ➤ Licensees
- ➤ Managers

- > Security Officers
- ➤ Event staff
- > Function staff
- > Cruise ship staff

We offer a fun and informative one-day course that will provide you with the knowledge and skills to obtain a NSW RSA certificate, allowing you to apply for your RSA photo card.

We run regular courses so it is easy to fit the RSA course into your schedule



All students are required to arrive 30min before the course start time for registration and ID check. Any student who is more than 10min late will not be accepted into the course.

During this six (6) hour course, you will learn the knowledge and skill associated with the responsible service of alcohol.

The course will include information about:

- ➤ Legal requirements related to venues, minors and signage
- ➤ Assisting customers to drink within the appropriate limits
- ➤ How to assess alcohol affected customers and identify those whose service should be refused
- > When to refuse service of alcohol

Students must bring:

- ✓ Photo identification (licence or a passport)
- ✓ Pen and paper to make notes and complete assessment activities

√ Wear comfortable clothing

There are 3 components to this program:

- ➤ Theory training in the classroom
- > Practical training in the classroom
- > Assessment for both knowledge and skills

The classroom session is a 7hr program including breaks.

This program is available for on-site group bookings if you have the facilities available for us to run the program. If you would like to find out more about this, please contact our team.



This course combines plain English, videos, photos, and questioning to ensure all learners are able to have the best possible chance at comprehending the required knowledge and skills. If you believe you will need assistance due to your Language, Literacy or Numeracy skills, please contact our office on 02 8884 2800 to discuss your training needs.



The cost for this program is \$120 per person.

Course delivered in Sydney for public groups.

This program is available for group bookings or on-site training



Once a competent mark is awarded, learners will be issued with a Statement of Attainment for SITHFAB002 Provide responsible service of alcohol. This Unit of Competency is Nationally Recognised Training from Health Training Package. Certificates are emailed to students however hard copy is available for additional fee.

Student will also be provided with a temporary / interim certificate issued by Liquor and Gaming NSW. This can be used to commence work and is valid for 90 days. After 90 days, a competency card must be presented to work in any licensed

To obtain the competency card, the interim certificate is to be taken to a registered Services NSW office to apply.

