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Registered Training Organisation: 45218

Provide Responsible Conduct of Gambling

SITHGAM001



About HINSW

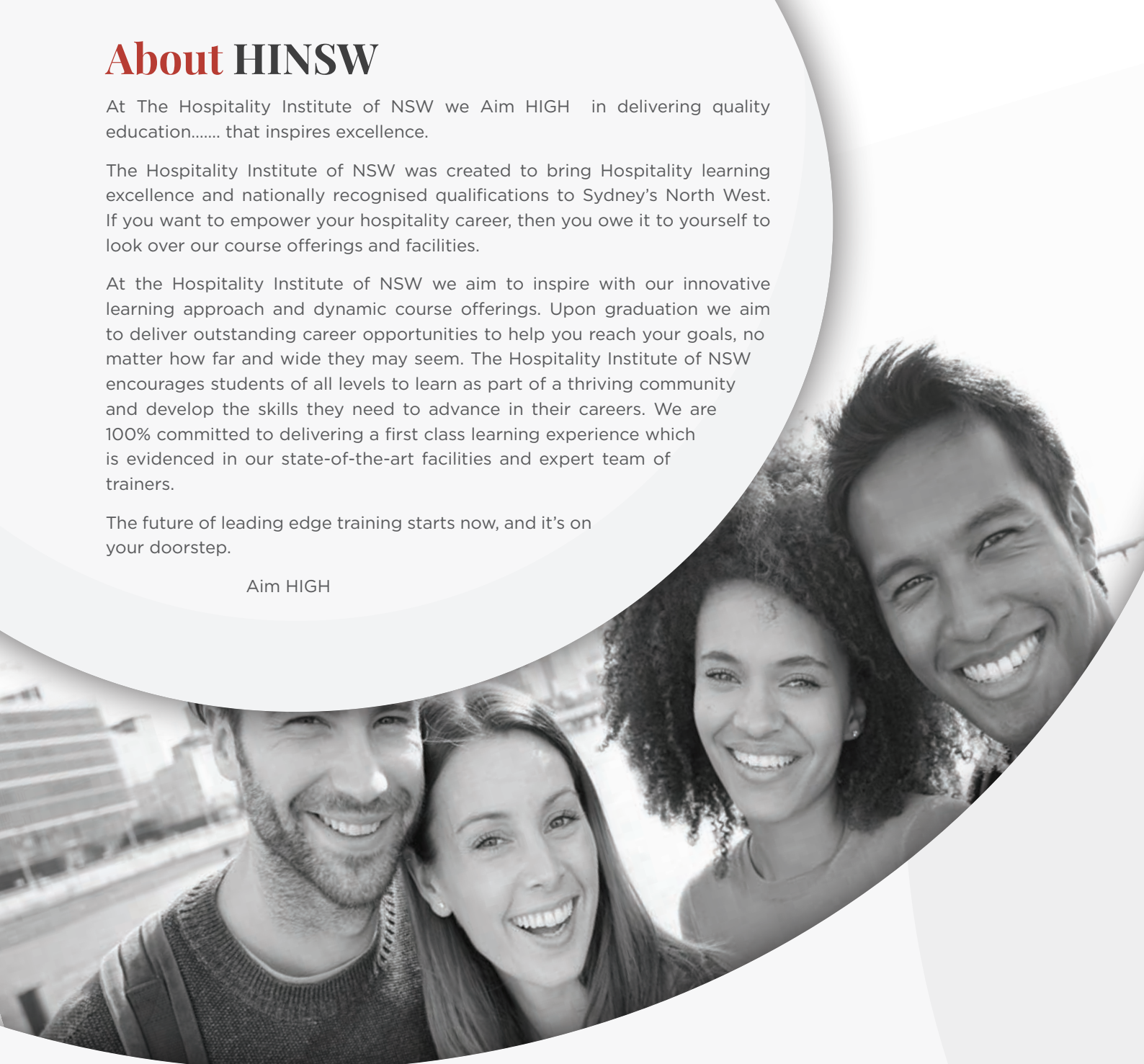
At The Hospitality Institute of NSW we Aim HIGH in delivering quality education..... that inspires excellence.

The Hospitality Institute of NSW was created to bring Hospitality learning excellence and nationally recognised qualifications to Sydney's North West. If you want to empower your hospitality career, then you owe it to yourself to look over our course offerings and facilities.

At the Hospitality Institute of NSW we aim to inspire with our innovative learning approach and dynamic course offerings. Upon graduation we aim to deliver outstanding career opportunities to help you reach your goals, no matter how far and wide they may seem. The Hospitality Institute of NSW encourages students of all levels to learn as part of a thriving community and develop the skills they need to advance in their careers. We are 100% committed to delivering a first class learning experience which is evidenced in our state-of-the-art facilities and expert team of trainers.

The future of leading edge training starts now, and it's on your doorstep.

Aim HIGH



Course Details

If you are looking for work in any establishment that provides Gambling Services in NSW, it is a government requirement for you to have completed a Liquor and Gaming NSW approved RCG training course.

Legislation requires refresher training every five years.

Provide Responsible Gambling Services is also commonly known as Responsible Conduct of Gambling or 'RCG'. We do refer to RCG as most people including Liquor and Gaming NSW still call it this.

- Gaming room attendants
- Casino workers
- Licensees
- Managers
- Security Officers

We offer a fun and informative one-day course that will provide you with the knowledge and skills to obtain a NSW RCG certificate, allowing you to apply for your RCG photo card.

We run regular courses so it is easy to fit the RCG course into your schedule.



Training Program

All students are required to arrive 30min before the course start time for registration and ID check. Any student who is more than 10min late will not be accepted into the course.

During this seven RCG course, you will learn the knowledge and skill associated with the responsible gambling services.

The course will include information about:

- Legislative framework
- Gambling guidelines
- Strategies to prevent addiction

Students must bring:

- ✓ Photo identification (licence or a passport)

- ✓ Pen and paper to make notes and complete assessment activities
- ✓ Wear comfortable clothing

There are 3 components to this program:

- Theory training in the classroom
- Practical training in the classroom
- Assessment for both knowledge and skills

The classroom session is a 7hr program including breaks.

This program is available for onsite group bookings if you have the facilities available for us to run the program. If you would like to find out more about this, please contact our team.



Pre-Requisites

This course combines plain English, videos, photos, and questioning to ensure all learners are able to have the best possible chance at comprehending the required knowledge and skills. If you believe you will need assistance due to your Language, Literacy or Numeracy skills, please contact our office on 02 8884 2800 to discuss your training needs.



Certification

Once a competent mark is awarded, learners will be issued with a Statement of Attainment for SITHGAM001 Provide responsible gambling services. This Unit of Competency is Nationally Recognised Training from Health Training Package.

Certificates are emailed to students however hard copy is available for additional fee.

Student will also be provided with a temporary / interim certificate issued by Liquor and Gaming NSW. This can be used to commence work and is valid for 90 days. After 90 days, a competency card must be presented to work in any licenced premise.

To obtain the competency card, the interim certificate is to be taken to a registered Services NSW office to apply.



Assessment

Students will be assessed during the classroom session. Assessment will confirm knowledge and skills have been achieved to demonstrate competency across the unit.

Students are offered multiple opportunities to demonstrate knowledge and skills throughout the program.

If a student is not successful in completing all assessments satisfactorily, they will need to rebook the course at the full course fee.



Recognition of prior learning

Students choosing to undertake RPL will need to be sent an RPL guide for their course. To request an RPL guide, please contact our team.

In order to be eligible for RPL, the student must demonstrate currency in that particular subject. i.e. a student cannot submit evidence from 5 years prior and request it be applied directly to their new competency. They must show how they have since applied those skills and that they are current, including any practical skills associated to the program.



Cost & Location

The cost for this program is \$120 per person.

Course delivered in Sydney for public groups.

This program is available for group bookings or on-site training across NSW

Payment Methods

